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| *2023* |
| LAB 13 |
| Tyler Burleson |
| 4/18/2023 |
| Mr. loveday – PC Setup and Maintenance |
| East Tennessee State University |

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Purpose:

The purpose of this lab was to troubleshoot windows on our lab machine.

Materials:

* Monitor
* Windows OS
* Keyboard
* Mouse
* Lab machine

Procedures and Results:

We started our lab by analyzing our section and ensuring we had all our necessary materials. These included: the Monitor, The windows OS on the drive, a keyboard, and a mouse. After going through our check list, booted up the machine to ensure the windows 10 was functioning and up to date.

Now that our station was inspected we were able to begin troubleshooting windows. We started by going into safe boot and comparing the boot logs from safe boot and our normal boot to ensure there were no driver issues. Next we went into task manager and created a dump file of windows explorer for debugging. Finally we went into the events page and examine the different types of events currently on the machine. We then inspected in further detail a windows security event and re saved it into our downloads folder.

Data or Observations:

* There were no current issues on our machine.